

PLUS CONNECTIONS

With our new PLUS Connections program, we can bring your organization peace of mind by providing you with troubleshooting and connection services at a low-cost subscription. You can consider it insurance for your connections.

DISCONNECT IN YOUR CONNECTIVITY?

Have you ever found yourself in a spot where you were unable to scan from or print to your copier or printer? Do you remember the frustration you felt from not knowing what was causing the issue? If so, we have a solution for you!

Before the launch of this program, if you were to have a connectivity issue, such as not being able to scan from the copier, you would have had to pay by the hour for the call. With connectivity services not being a problem caused by copiers and printers, but rather an issue brought on by external issues such as changing IP schemes or changes in computer software, they are not covered under "standard" maintenance agreements. These additional expenditures can bring strain upon budgets and cause unnecessary headaches to your business.



“You can consider it insurance that covers your connectivity.”

WHAT IS COVERED?

PEACE OF MIND &...

- Interface configuration
- Updating drivers
- Remote Phone support
- Printer/Copier troubleshooting
- Scanning functions
- New workstation print and scan configurations
- Operator training

All of these benefits are offered via remote and on-site support provided by our highly qualified connections specialists.

WHAT IT ISN'T...

This plan is not a network management agreement thus allowing your in-house or contracted IT representative to retain full control of your network equipment functions, data recovery and security.

HOW PROBLEMS COULD ARISE



A church is unable to print their bulletins from their computer to their copier. A connections specialist troubleshoots the issue and determines that a recent software update has kicked the driver off-line and disabled printing options. We are able to reconfigure the settings and get the driver back on-line and their printing options fully enabled.



A law firm is unable to scan from their copier. A connections specialist troubleshoots the issue and determines that their IP Scheme has changed and corrects the IP Scheme back to the needed settings and gets them back to scanning their important documents.



An insurance agency adds three new employees and each received a new computer. These employees need to be able to print and scan. A connections specialist is able to square away the new employees by getting all the necessary functions added to their new devices.

In each of these scenarios, the PLUS Connections subscription would have saved each of the organizations over \$100 in connectivity charges. If the call was unable to be completed remotely, the savings could have been at least \$200. These examples show just how valuable the PLUS Connections plan can be for your organization.

PLAN OPTIONS/PRICING

Covered Devices	Cost Per Device (Monthly)	Discount
1	\$30	-
2	\$20	33%
3-5	\$15	50%
6+	\$10	66%

For more information, please contact a Copiers Plus representative at 800-648-7081 or sales@copiers-plus.com

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